For information regarding motor coach rules and procedures, please call the Ground Transportation Office at (210) 207-7482.

TOUR BUS INQUIRIES
CENTER CITY DEVELOPMENT AND OPERATIONS DEPARTMENT
210.207.3677 | downtown@sanantonio.gov

SAN ANTONIO TRAFFIC UPDATES
Texas Department of Transportation
transguide.dot.state.tx.us

HOTEL AND GROUP TOUR INFORMATION
For assistance with group hotel reservations and attractions information, contact the
San Antonio Convention & Visitors Bureau
Tourism Division
210.207.6700 | VisitSanAntonio.com

THE OFFICIAL VISITOR INFORMATION CENTER
Conveniently located across the street from the Alamo
317 Alamo Plaza
San Antonio, TX 78205
800.447.3372
Open 9 am – 5 pm seven days a week

For information regarding motor coach rules and procedures, please call the Ground Transportation Office at (210) 207-7482.

Please help us keep our city clean, safe and beautiful by following these Motor coach Regulations (which includes Charter and Sightseeing vehicles).

Motor Coaches may discharge waste only at permitted facilities. Under City ordinance, illegal dumping on land or in waterways is prohibited. Violators will incur fine. Additional legal action may also result.

Motor Coaches may only load and/or unload passengers at the numbered stops featured on the map inside and identified by special signs, or at designated areas at hotels, restaurants and other attractions. The loading and/or unloading of passengers should be completed as expeditiously as possible and should not exceed 30 minutes.

Motor Coaches may not park or stand anywhere except in these designated areas.

While in the parking areas, Motor Coaches may not idle engines for more than 10 minutes prior to their time of departure. Under certain weather conditions Motor Coaches will be allowed to idle their engines longer.

To ensure the safety of the riding public on double-decker buses, children 10 or younger may only be allowed on the upper level when accompanied by an adult. Passengers are not allowed to stand in the upper level of a double-decker bus while the bus is moving.

City of San Antonio licenses are not required for Motor Coaches that transport passengers to the City from other destinations or from the City to other destinations.